

<b>CABINET</b>	AGENDA ITEM No. 5.3
<b>8 FEBRUARY 2010</b>	<b>PUBLIC REPORT</b>

Cabinet Member(s) responsible:	Councillor Hiller, Cabinet Member for Neighbourhoods, Housing and Community Development	
Contact Officer(s):	Teresa Wood - Group Manager, Transport and Sustainable Environment	Tel. 317451

**BUS SERVICE REVIEW**

R E C O M M E N D A T I O N S	
<b>FROM :</b> Paul Phillipson, Executive Director Operations	<b>Deadline date :</b> Enter relevant date of Council meeting if item is to be referred to full Council
1. To approve the final proposals to amend the subsidised bus network as detailed at 4, subject to budget proposals being agreed at council.	

**1. ORIGIN OF REPORT**

1.1 This report is submitted to Cabinet following a number of reports and consultation events that have already taken place. These include:

- 14.9.09 Cabinet Policy Forum
- 17.9.09 Environment Capital Scrutiny Committee
- 30.9.09 Rural Working Group
- 1.10.09 Consultation event for Parish and Ward Councillors
- 5.10.09 Scrutiny Commission for Rural Communities
- 18.11.09 Parish Council Liaison Group
- 23.11.09 Scrutiny Commission for Rural Communities
- 12.01.10 Corporate Management Team
- 25.01.10 Cabinet Policy Forum

**2. PURPOSE AND REASON FOR REPORT**

2.1 The purpose of this report is to provide information on what consultation has been undertaken as part of the bus service review and to consider the conclusions and recommendations.

2.2 This report is for Cabinet to consider under its Terms of Reference No. 3.2.1. To take collective responsibility for the delivery of all strategic Executive functions within the Council's Major Policy and Budget Framework and lead the Council's overall improvement programmes to deliver excellent services.

**2.3 URGENCY PROCEDURE**

The Council's urgency procedure has been invoked in respect of this report and the Chairman of the Sustainable Growth Scrutiny Committee has been informed in accordance with the Council's Constitution.

Although the proposals discussed in the report are contained within the budget report at item 5.6 of this agenda, officers feel that it would be preferable for the proposals to be the subject of a separate report in the interests of democracy so as to allow a full and open debate on the issues.

**3. TIMESCALE.**

Is this a Major Policy Item/Statutory Plan?	<b>YES</b>	If Yes, date for relevant Cabinet Meeting	8 February 2010
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**4. BACKGROUND**

All subsidised bus service contracts were incorporated into an initial overview assessment. From this assessment, the Local Link rural, morning and evening bus journeys warranted further assessment due to the low numbers of passengers carried and relatively high subsidy per passenger journeys. Patronage data from on-bus ticket machines and physical on-bus monitoring was analysed and used to assess the number of people impacted by the proposed changes. A consultation process was also undertaken as outlined above. To summarise the final proposals are:

- cease the following journeys on bus services:
  - 402 - all journeys, with replacement available on Call Connect or commercial services. Contracts to be provided to eligible school transport students.
  - 404 - all journeys, except Sunday journeys, with replacement available on Call Connect or commercial services. Contracts to be provided for eligible school transport students. Revise Sunday journeys.
  - 406 - all journeys before 0845 and all journeys after 1813, with replacement available within walking distance on Citi 2. In addition, other minor journey withdrawals, with replacement available within walking distance on Citi 2.
  - 407 - all journeys after 1728, with replacement available on Citi 1 and Citi 6.
  - 408 - Minor journey withdrawals and amendments, with replacement available on Citi 1 and Citi 3.
  - 410 - all journeys withdrawn between Newark and Dogsthorpe, with replacement available on Stagecoach Citi network. In addition, all journeys after 1815 withdrawn and Sunday service withdrawn, with partial replacement available on Stagecoach service 37. Service extended from Newark to Newborough to replace 411, timetable reworked as a result.
  - 411 - all journeys, except those carrying eligible students withdrawn, with replacement on reworked 410 timetable.
- enter into a partnership arrangement with Lincolnshire County Council to deliver a Call Connect service;
- reallocate funding and introduce one Call Connect service for the West area (from western edge of authority boundary to East Coast Mainline), with the intention of introducing a second vehicle for the East area at a later date;
- retain service LL403/413 - Ginton and Peakirk with a revised timetable;
- retain combined service LL410/411, as detailed above.;
- retain service 342 - Thorney to Whittlesey on Fridays;
- renew the existing de-minimis agreements with commercial operators to provide a number of journeys;
- reallocate funding to provide additional journeys on a 3 month trial basis to increase the frequency of more popular daytime journeys that are showing an increasing trend in passenger numbers from hourly to half hourly. Should the trial not show a further increase in passenger numbers the trial to be ceased and the service revert to hourly. However, should an agreed further increase in passenger numbers be achieved reallocate funding to provide the additional journeys on a permanent basis;
- reallocate funding to expand the recommended Monday to Saturday Call Connect service to operate on Sundays;
- implementation of promotion and communications plan; and

- implement changes from 4 April 2010, followed by withdrawal of listed journeys from 15 May 2010 to allow a cross over.

A further review of all subsidised bus services will take place after a 12 month period. This review will ensure that the recommendations have achieved the anticipated outcomes.

Whilst additional expenditure will be incurred to cover the cost of the Call Connect and school contract provision plus any redundancy costs incurred by City Services, it is envisaged that there will be overall savings. Final confirmation on savings cannot be given until authorisation is given to proceed with the bus service review recommendations followed by tendering and evaluation of the required school contracts has taken place. However, it is estimated that savings of approximately £200k can be achieved within Operations together with approximately £20k for Children's Services. City Services, whilst having additional costs such as redundancy, have identified efficiency savings through revised driver duties etc which is estimated to achieve an overall savings. City Services anticipate savings of least £70k.

## **5. CONSULTATION**

- 5.1 Consultation has been undertaken as detailed at 1 above.
- 5.2 Discussions have been held with both Stagecoach and Delaines, as main bus operators in the area. These discussions have been undertaken discreetly so as not to disclose any confidential or commercially sensitive information. Both Stagecoach and Delaines have indicated that they would not oppose changes to the Local Link network of services. They also advised that they are in support of dial-a-ride and Call Connect type services where commercially operated or conventional public transport is unable to meet the needs of the public.
- 5.3 City Services have already commenced consultation with staff who may be affected.

## **5. ANTICIPATED OUTCOMES**

The anticipated outcomes is that these final proposals to amend the subsidised bus network as detailed at 4 above are approved, subject to budget proposals being agreed at Council.

## **6. REASONS FOR RECOMMENDATIONS**

The recommendations will provide an improved subsidised bus network that links to a stronger commercial network provided by external bus operators.

## **7. ALTERNATIVE OPTIONS CONSIDERED**

The following alternative options have been considered and rejected:

- Continue all bus service journeys as existing. This option was rejected as it does not represent best value with council funds and does not provide an improved level of service to members of the public.
- Cease operating all journeys low usage journeys without replacement. This option was rejected as it does not provide alternative options and would leave some areas devoid of a bus service.
- Provide a dial-a-ride service on one or more days per week between the hours of 9.30 am and 2.30 pm. This option was rejected as it does not provided sufficient cover for the rural areas as can be provided by a Call Connect service.

## **8. IMPLICATIONS**

Legal

Under the 1985 Transport Act, the Council has a statutory duty to secure the provision of such public transport services as the Council considers appropriate to meet any public transport requirements which would not otherwise be met commercially.

There is a service level agreement in place between the Operations directorate and City Services for the provision of public transport, community transport and home to school transport. The two directorates have agreed to review and subsequently amend the services to be provided by City Services in accordance with the provisions of the service level agreement.

#### Human Resources

City Services has commenced consultation with all employees who may be affected by the proposals.

The PSV drivers are not assigned to specific routes, and are assigned routes on a rota basis. Therefore an exercise would need to be undertaken to identify whether any PSV drivers would need to be made redundant. This would be undertaken in accordance with Council's redundancy process through formal consultation.

If routes are to be transferred to another provider, the Transfer of Undertakings (Protection of Employment) Regulations may apply and so an exercise would need to be undertaken to establish the assignment of drivers to the routes to be tendered through formal consultation.

#### Procurement

One of the outcomes of this review may be to procure a new Call Connect or dial-a-ride type services and some school transport replacement services. Discussions have taken place with Lincolnshire County Council and the Council's Procurement team on a possible partnering arrangement. The Procurement team have confirmed Lincolnshire County Council's tendering arrangements are compliant with the Council's. It was also confirmed that better value can be achieved by entering into partnership procurement arrangements.

## **9. BACKGROUND DOCUMENTS**

Proposed timetables for all services are available.